

Warranty Policy

Thank you for choosing Savalite. We stand behind the quality of our products and offer a warranty to ensure your satisfaction. Please read our warranty policy carefully.

1. Eligibility

To be eligible for warranty service, you must provide proof of purchase, such as an invoice or order confirmation. The warranty is only valid for the original purchaser and is non-transferable.

2. What is Covered

Manufacturing defects

Material defects

Functional failures under normal usage

3. What is Not Covered

Damage due to misuse, accidents, or negligence

Wear and tear from regular use

Modifications or repairs performed by unauthorized individuals

Products used for commercial purposes (unless specified)

4. Claim Process

To initiate a warranty claim, please follow these steps:

Contact Us: Reach out to our customer service team at contact@savalite.com with your order details and a description of the issue.

Provide Proof of Purchase: Attach a copy of your invoice or order confirmation.

Return the Product: If your claim is approved, we will provide instructions for returning the product. You may be responsible for return shipping costs unless otherwise stated.

Evaluation: Once we receive the product, our team will evaluate it to determine if it falls under warranty coverage.

5. Resolution Options

If your warranty claim is approved, we will offer one of the following resolutions:

Repair of the defective product

Replacement with a new or refurbished product

Full or partial refund at our discretion

6. Limitation of Liability

Savalite is not liable for any indirect, incidental, or consequential damages arising from the use or inability to use our products.

7. Changes to the Policy

We reserve the right to modify this warranty policy at any time. Changes will not affect warranty claims submitted prior to the effective date of the new policy.

8. Contact Us

For any questions regarding our warranty policy, please contact us at:

Email: contact@savalite.com

Address: HS-21 Commercial Market, Pratap Vihar, Ghaziabad 201009